



NATUREISPALAST

IM HINTERTUXER GLETSCHER
auf 3.250m

VISITOR RULES

- 1) The visitor of Natureispalast should be **mentally and physically fit**. If you suffer from claustrophobia or any other physical illnesses we would not recommend you to visit N.E.P. If these rules are not followed there is no possibility of a refund.
 - 2) At high season it is possible that there are **waiting times** due to advanced bookings and/or film teams. Because of these reasons you may only be able to purchase an „Anniversary Tour“ ticket or a „VIP-Tour“ ticket depending on how busy it is at your arrival.
 - 3) The **age limit** is from 6 years onwards.
 - 4) We advise our visitors to participate with **warm appropriate clothing** e.g. warm jacket, long trousers, gloves, walking boots and sunglasses. It is also possible to participate in skiboats.
 - 5) For the SUP, kayaking, ice swimming and the exclusive photo session activities you will need to **book in advance** to secure your space due to high demand. Ice swimmers need a **medical note** and have to fill out a disclaimer!
 - 6) **Don't damage ice!** It's strictly forbidden to touch any icicles or ice crystals!
 - 7) **Don't leave the walkway!** Stay inside the ropes!
 - 8) Use the **handrails** all the time and hold onto the **ladders** with both hands!
 - 9) Taking photos, filming, eating and smoking is strictly **forbidden!**
- Dogs aren't allowed** inside the glacier. Leave no trace! Next **toilet** at Tuxer Fernerhaus.
- 10) In case of a **power cut** stay calm and use the flashlight on your phone.
 - 11) **Take care of your personal belongings** - we do not take responsibility for any lost items.
 - 12) For any **questions or concerns** please don't hesitate to call 0043 664 151 0564.

We are here to help.

